

PRACTICE CIRCULAR 3 OF 2016

To All Law Firms / Law Organisations

STARS eLodgment System security upgrade

As part of the Singapore Government's measures to enhance and tighten the security of our IT infrastructure and network, the Land Titles Registry's STARS eLodgment System (ELS) will only support Internet Explorer version 11 from 29 December 2016. This is due to increased vulnerabilities in the older versions of the Internet Explorer.

From 29 December 2016, ELS will only be accessible via Internet Explorer version 11.

If the operating system of your computer is Windows 7 and above, you may upgrade your browser to Internet Explorer version 11 by visiting the Microsoft website at this link <https://www.microsoft.com/en-us/download/internet-explorer.aspx>.

If the operating system of your computer is Windows Vista, you will need to upgrade the operating system to Windows 7 and above.

Enhancement of ELS to support more Internet browsers

ELS will be enhanced to support other Internet browsers such as Microsoft Edge, Google Chrome and Mozilla Firefox. Apple Safari will not be supported due to incompatibility with the Netrust Digital Certificate software. The enhancement is expected to be ready by the middle of 2017.

If you require clarification or assistance in upgrading your Internet Explorer browser, please contact STARS eLodgment Helpdesk at Tel: 6778 3606 or email to: starshelp@ncs.com.sg.

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